



May 12, 2026

From:

Jasmin LoBasso, MBA, MLIS  
Director of Community Relations  
North of the River Recreation & Park District  
3825 Riverlakes Drive  
Bakersfield, CA 93312

Re: Notice of Intent to Contract for Information Technology Services & Support

This letter serves as notice of North of the River Recreation and Park District's (NOR, District) intent to contract with Vtech Support, Inc. for Information Technology Services and Support to include Managed IT Support, Hardware as a Service (HaaS), Hardware and System Support, Monitoring and Cybersecurity, Malware and Email Security, Identity and Access Security, Backup, Disaster Recovery, Network Security, Phone System Support, Microsoft 365 and Email Services, Software Systems Integration and Support, Software and Subscription Management, Wi-Fi Network Support, and Digital Records Retention and Data Management Review. The recommendation will be brought before the NOR Board of Directors for ratification on Monday, June 15, 2026 at 4:30pm. All questions regarding this notice can be sent via email to [jlobasso@norrecreation.org](mailto:jlobasso@norrecreation.org).

Sincerely,

Jasmin LoBasso, MBA, MLIS  
Director of Community Relations

## RFP: INFORMATION TECHNOLOGY SERVICES & SUPPORT

### Evaluation Criteria

Responsiveness:	E1	E2	E3	E4	E5	Total
Atech MSP	3	3	2	3	5	16.0
Golden Hills IT	4.8	5	5	5	5	24.8
O'Brien Technologies	2.8	4	3	4	5	18.8
VTech Support, Inc.	4.5	5	5	5	5	24.5
Qualifications & Experience:	E1	E2	E3	E4	E5	Total
Atech MSP	3	3	4	3	3	16.0
Golden Hills IT	4	3	3	5	4	19.0
O'Brien Technologies	3	3	4	5	5	20.0
VTech Support, Inc.	4.5	5	5	1	5	20.5
Technical Approach & Timeline:	E1	E2	E3	E4	E5	Total
Atech MSP	2.8	3	2	3	3	13.8
Golden Hills IT	4.5	5	5	4	3	21.5
O'Brien Technologies	2.5	3	3	4	3	15.5
VTech Support, Inc.	4.5	4	5	3	5	21.5
Cybersecurity & Risk Management	E1	E2	E3	E4	E5	Total
Atech MSP	2.5	2	2	3	3	12.5
Golden Hills IT	4.8	5	5	5	5	24.8
O'Brien Technologies	2.5	3	3	4	3	15.5
VTech Support, Inc.	4.5	4	4	2	5	19.5
Price:	E1	E2	E3	E4	E5	Total
Atech MSP	2	2	3	4	2	13.0
Golden Hills IT	1	1	2	1	2	7.0
O'Brien Technologies	2	4	3	3	2	14.0
VTech Support, Inc.	5	5	4	5	5	24.0
Special District Preference: ADD 5% to total	E1	E2	E3	E4	E5	Total
Atech MSP	N	N	N	N	N	0%
Golden Hills IT	Y	Y	Y	Y	Y	5%
O'Brien Technologies	N	N	N	N	N	0%
VTech Support, Inc.	Y	Y	Y	Y	Y	5%
Local District Preference: ADD 5% to total	E1	E2	E3	E4	E5	Total
Atech MSP	N	N	N	N	N	0%
Golden Hills IT	N	N	N	N	N	0%
O'Brien Technologies	Y	Y	Y	Y	Y	5%
VTech Support, Inc.	Y	Y	Y	Y	Y	5%
Final Evaluation Assessment:						Total
Atech MSP						71.3
Golden Hills IT						102.0
O'Brien Technologies						88.0
VTech Support, Inc.						121.0