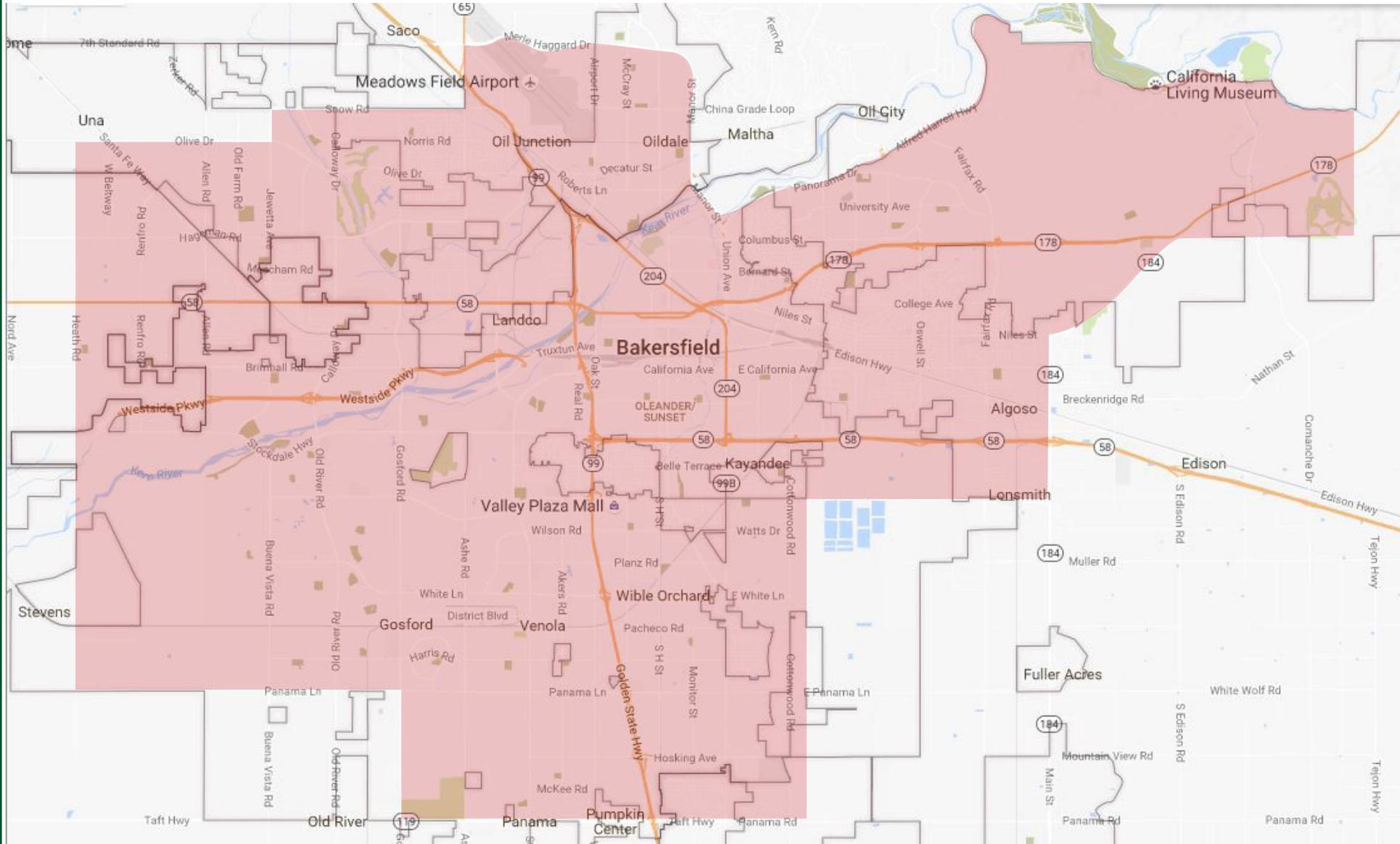


# CTSA SERVICE BOUNDARIES



**CTSA service boundaries are highlighted in red, Heath Rd to the West, Taft Hwy to the South, Rio Bravo to the East and James Rd to the North.**

**CTSA**  
CONSOLIDATED TRANSPORTATION SERVICES AGENCY  
*when you need us*  
*We'll be there!*

**Senior and Disabled Transportation Services**

**NORTH of the RIVER**  
**NOR**  
recreation & park district  
**JOIN THE FUN!**

**222 Minner Avenue  
Bakersfield, CA 93308  
661-392-2035**

## WHAT IS CTSA?

The CTSA or Consolidated Transportation Services Agency is a low cost, door-to-door ride service for people over 60 and people with disabilities. That means we'll come right to your door, pick you up, and drop you off at your destination!

## WHERE CAN I GO WITH CTSA?

Our customers use the service for everything from trips to medical appointments to shopping and recreation.

The boundaries of our service area are located on the map on the back of this flyer.

## WHO CAN RIDE CTSA?

1. Anyone sixty (60) years of age or older.
2. People with permanent disabilities that restrict their access to local public transportation.

## CAN I TAKE MY CAREGIVER WITH ME?

A personal caregiver may ride with any passenger incapable

of caring for themselves and/or making decisions for themselves.

## WHAT IF I USE A WHEELCHAIR OR SCOOTER?

Wheelchairs must be in proper working conditions. Wheelchairs will not be pushed up or down steep inclines. Ramps & Lap Belts are required. Suggested two week notice required for wheelchair transportation, due to limited availability.

## WHEN CAN I RIDE?

Our office hours are Monday through Friday, 8:00 a.m. until 5:00 p.m. Rides may be scheduled between 8:00 a.m. and 5:30 p.m.

The CTSA office is closed on Saturdays and Sundays, however, an answering service is available.

## HOW DO I START USING CTSA?

Complete the attached application and mail or return it to the CTSA office. A CTSA official will review all applications to determine eligibility and notify applicants of

the agency's decision. Passengers may schedule their first ride after application approval date upon availability.

## HOW MUCH DOES IT COST?

**The one way fare is only \$2.** Passengers must pay the driver as they board the vehicle. Drivers are unable to make change so please have the exact amount. Companions pay \$2 per ride, caregivers ride at no extra charge.

Multiple ride passes are available through the CTSA office, which allows passengers to pay in advance and present a punch card to driver upon boarding. Drivers are not allowed to accept tips or make change.



*when you need us  
We'll be there!*

**661-392-2035**